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From: Art Ulene, MD

Sent: Tuesday, March 27, 2007 8:53 AM

To: Anthony Loder

Subject: Referral

Dear Anthony,

We've only been doing business with you for about 15 years, but that should be enough time to establish some credibility as a customer. Feel free to send anyone to me for a reference.... or feel free to simply forward this email to them. I'll tell them that you are totally trustworthy.... honest.... smart..... far better informed about phones than the next ten dealers they will find.... and that you have backed up everything you have sold -- including one time when Verizon tried to screw me and you got them to back down.....

Dr. Art Ulene, MD